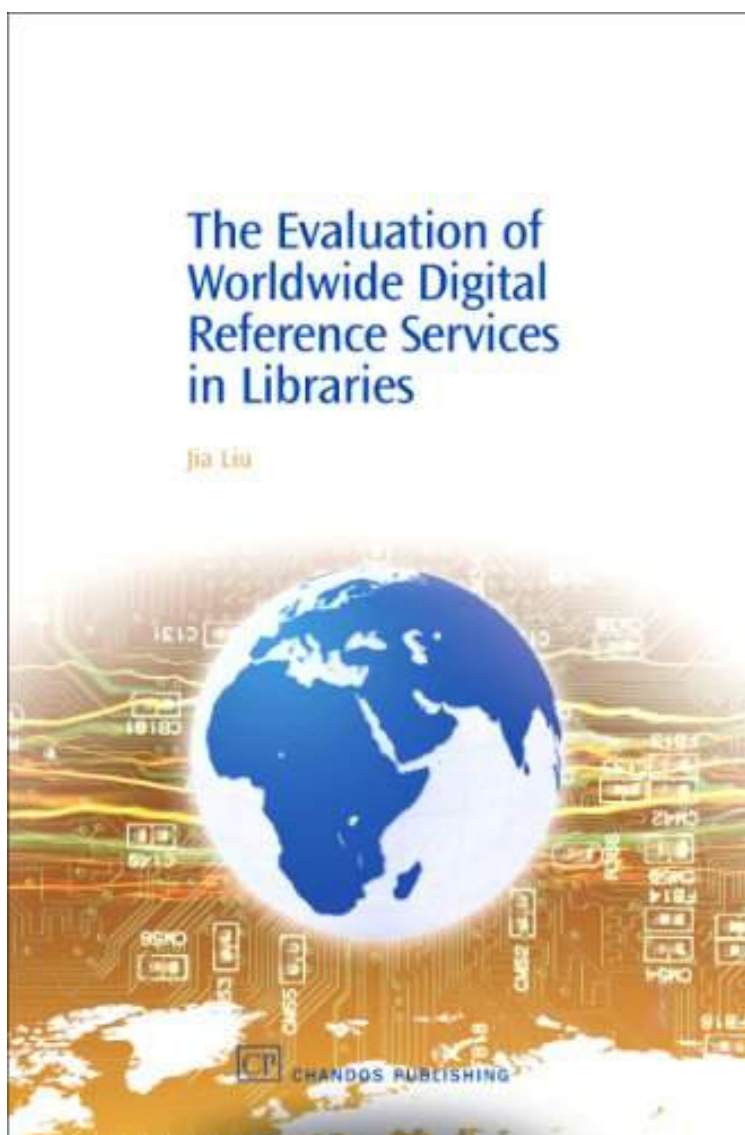


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The Evaluation of Worldwide Digital Reference Services in Libraries (Chandos Information Professional Series)

By Jia Liu

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This book outlines and evaluates the digital reference services in libraries worldwide The work is based on an international collaborative project between two groups from German and Chinese institutions during which digital reference services provided by nearly 200 libraries all over the world were evaluated The book also examines the reasons for the resulting differences it also contains more generic proposals and perspectives on digital reference services A About the Author Dr Jia Liu has been a research fellow of the Alexander von Humboldt Foundation Germany During the research project she was based at the Faculty of Information and Communication University of Media Stuttgart Germany Before this she

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